# UC 3.7.4 Electricity Billing System Bill Download

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| **Topic** | **Details** |
| **User Roles** | * Customer   User roles to be fully defined in the User Role Security Matrix |
| **Short Description** | This use case captures the workflows for scenarios in which the user tries to set reserves above their reserve authority limit.  This use case describes the normal, alternate and exception flows for the following process steps:   * **NF-1:** Downloading latest bill |
| **Trigger** | Customer clicks the download button. |
| **Preconditions** | 1. The customer logs in using customer id. 2. The customer wants to download the latest bill after inspecting it. 3. We will use the example below for the workflow:  |  |  |  |  | | --- | --- | --- | --- | | **User Name** | **Role** | **Manager** | **Reserve Authority Limit** | | Customer | Customer | N/A | N/A | |
| **Please Note:** *Mock-ups/screen shots should be reviewed for Use Case specific content only and are a representation not the final product. Common items (e.g. menus, navigation tree details, and breadcrumb navigations) will be defined separately once the screens have been fully defined. User Roles will be defined separately in the User Role Security Matrix. Refer to the MVP documentation for specific MVP’s associated with this use case.* | |
| **NF-1: Downloading latest bill** | **NF-1: Downloading latest bill**  **Step 1:** The customer logins in using his customer id. |
| **NF-1: Downloading latest bill** | **Step 2**: The customer is shown the appropriate information about his latest bill. |
| **NF-1: Downloading latest bill** | **Step 3:** The customer decides to download the bill and clicks the download button.    End of Normal Flow-1 |
| **Post Conditions** | 1. The Latest bill be made available for download. 2. The customer will be able to download the bill. |
| **Tasks to be Created** | A button to generate the bill and make it available for download. |
| **Includes Pages** |  |
| **Frequency of Use** | Medium |
| **Assumptions** | N/A |
| **Notes & Issues:** |  |

| **Revision History** | | | |
| --- | --- | --- | --- |
| Version Number | Revision Date | Change Description | Change Author |
| 1 | 8/26/2020 | Updated Base use case | Roland Pereira |
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